

Assurance Campings – Assur Travel

Insurance product information document

Insurance company: Seyna, SA with a registered capital of €1,115,800.42 having its registered offices at 20 bis rue Louis-Philippe, 92200 Neuilly sur Seine, registered in the Trade and Companies Register of Nanterre under the number 843 974 635, an undertaking governed by the Insurance Code.

Product: Assurance Campings – Assur Travel (Assur Travel Campsites Insurance)

This information document is a summary of the main heads of cover and exclusions of the insurance contract No. jqfkjp "Assurance Campings – Assur Travel" (Assur Travel Campsites Insurance), for which the complete information notice is available on request sent by e-mail to contact.gestion@assur-travel.fr and which will be sent to you by e-mail after confirmation of your subscription. It does not take your specific needs and requests into account.

What is this type of insurance?

The "Camping Cancellation" insurance is a facultative-subscription collective insurance policy which is intended to cover the costs of cancellation or curtailment of a trip or late arrival due to certain unforeseen events.



What is insured?

The heads of cover preceded by a tick ✓ are systematically provided for in the contract.

- ✓ trip cancellation charges
- ✓ trip curtailment costs
- ✓ costs in the event of late arrival
- ✓ postage costs in the event of forgotten items

Caps and limits:

One (1) single harmful event for all heads of cover taken together.

For "Cancellation Charges" cover: Reimbursement up to €6,500 per insured person, subject to deductible, without exceeding €15,000 for a maximum of 4 persons without family ties per trip.

For "Curtailed Stay" cover: Reimbursement up to €3,000 per insured person and €15,000 for a maximum of 4 persons without family ties per trip, without exceeding the purchase price for the trip.



What is not insured?

- X Reimbursement of services not included on the trip registration form;
- X Trip curtailment where the triggering event was known before trip departure;
- X The consequences of failure on the part of the transporter.
- X Costs incurred after return from the Trip or after expiry of the insurance,
- X Forgotten items exceeding 10kg.



Are there any exclusions to the cover?

The main exclusions under your contract are:

- ! wilful misconduct;
- ! pre-existing accidents or illnesses at the time of subscription to the insurance contract;
- ! catering or hotel expenses;
- ! the consequences of criminal proceedings against the assured;
- ! failure to present documents that are essential for the trip for any reason whatsoever;

For "Late Arrival" cover: Reimbursement of a maximum of 3 days, for arrival at least 24 hours late, subject to a deduction of 12 hours and up to a limit of the amount of the trip cancellation costs.

For "Forgotten Item" cover: one single forgotten item for an amount of €150 including taxes per stay, where the weight and dimensions do not exceed:

- **Maximum weight: less than 10 kilograms**
- **Maximum dimensions: the sum of the length, width and height of the package does not exceed 150 centimetres**

- ! items that are counterfeit goods and/or contrary to laws and regulations in force;
- ! narcotics or any other unlawful substance.



Where am I covered?

- ✓ Worldwide. Compensation is payable only in euros.



What are my obligations?

- **At the time of subscription:**
 - pay the insurance premium.
- **While covered:**
 - inform the managing broker in the event of a change in situation.
- **In the event of a claim:**
 - submit the claim within the time limits and in accordance with the terms specified in Article 8 of the information notice;
 - provide the required substantiating documents.



When and how do I pay?

The amount of the premium depends on the total amount (incl. VAT), of the trip purchased by the subscriber. The premium is paid by the subscriber in full to the Distributor at the same time as the purchase of the Trip.



When does the cover start and end?

The Cover is effective immediately after the subscriber validates the Cover at the time of purchase of the trip and payment of the premium to the campsite for the duration stated on the invoice issued by the campsite, up to a maximum limit of 90 consecutive days.



How do I cancel the contract?

The right to cancel is to be exercised with respect to the manager, whose contact details are provided in the information notice.